HP Software HP Project & Portfolio Management Deployment Management Extension for SAP 9.1x and 9.2x Obsolescence Announcement

Frequently Asked Questions

On April 1, 2014, HP announced the end of sale date and end of support dates for Project & Portfolio Management Extension for SAP 9.1x and 9.2x.

THIS IS NOT an obsolescence announcement for HP Project & Portfolio Management Center 9.1x or 9.2x.

This document provides answers to frequently asked questions regarding this announcement.

Product related questions	
Question	When is HP discontinuing HP Project & Portfolio Management Deployment Management Extension for SAP?
Answer	Effective April 1, 2014 HP is announcing the discontinuance of HP Project & Portfolio Management Deployment Management Extension for SAP 9.1x and 9.2x. Effective June 1, 2014 the product will be removed from HP's Corporate Price List and will no longer be orderable.
Question	What product numbers are affected by this obsolescence?
Answer	Please refer to Appendix B in the customer letter for the list of affected product numbers.
Question	When is the last date I can order HP Project & Portfolio Management Deployment Management Extension for SAP 9.1x and 9.2x?

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April 2014

Answer	HP Project & Portfolio Management Deployment Management Extension for SAP 9.1x and 9.2x will continue to be available for purchase through June 1, 2014. As of that date, you will no longer be able to purchase the product.
Question	Can I still purchase additional licenses for HP Project & Portfolio Management Deployment Management Extension for SAP. If yes, how?
Answer	Additional licenses may not be purchased for versions that are discontinued and past their end of sale date.
Question	Who can I contact if I have more questions with regards to this product discontinuance?
Answer	You have several options available to you: • Contact your local HP sales representative or your local HP software business partner: h20229.www2.hp.com/buy/index.html • Web Self Solve: hp.com/go/hpsoftwaresupport/ • HP Technical Support: hp.com/go/hpsoftwaresupport/casemanager/submitcase

Support contract related questions
Question   What is the end of support date?
Answer   The End of Support date for HP Project & Portfolio Management Deployment Management Extension for SAP 9.1x is October 31,2016 and 9.2x is February 28, 2019. As of these dates customer support activities for the HP Project & Portfolio Management Deploment Management Extension for SAP 9.1x and 9.2x will cease, this includes: • Security Rule updates • Product upgrades
Question   Are there any other key dates I need to be aware of?
Answer   Please see Customer Letter page 1 for key dates.
Question   What are my discontinuance options?
Answer   You have the option to continue using HP Project & Portfolio Management Deployment Management Extension for SAP 9.1x and 9.2x. HP will stop providing support for HP Project & Portfolio Management Deployment Management Extension for SAP 9.1x on October 31, 2016 and for HP Project & Portfolio Management Deployment Management Extension for SAP 9.2x on February 28, 2019. You are encouraged to begin reviewing your business requirements for HP Project & Portfolio Management Deployment Management Extension for SAP 9.1x and 9.2x. You are also encouraged to contact your local HPE sales representative or HPE business partner for help in determining migration options that meet your business needs.

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Question	If I am on a support contract, what will I be entitled to?
Answer	You should have received a letter or electronic notification from HP to inform you about HP Project & Portfolio Management Deployment Management Extension for SAP 9.1x and 9.2x obsolescence. Your local HP Sales and Support Representatives or your HP Software Business Partner can help provide information and assistance..
Question	Can I continue my existing support contracts for HP Project & Portfolio Management Deployment Management Extension for SAP 9.1x and 9.2x until they expire?
Answer	Yes, you can continue using your existing support contracts until they expire.

For more information

For more information on HP Project & Portfolio Management Deployment Management Extension for SAP 9.1x and 9.2x and HP Software services, contact any of our worldwide sales offices or visit our worldwide websites on the Internet at:.

hp.com/go/software
hp.com/go/hpsoftwaresupport/
hp.com/go/hpsoftwaresupport/support-lifecycle

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